

## Delhi Airport's New Year Fiesta Promotion

### Terms & Conditions – Retail Duty Paid Stores

By participating in the Delhi Airport's New Year Promotion (the "Promotion") at Indira Gandhi International Airport ("IGI Airport"), organised by Delhi International Airport Limited ("DIAL") in collaboration with its authorized partners/vendors, you are deemed to have accepted the terms and conditions listed below, which may be revised from time to time by DIAL, and you understand and agree that you are bound by such terms and conditions.

DIAL reserves the right to change/modify/alter these terms and conditions at any time without any obligation to inform you and it is your responsibility to make yourself aware of such changes/modifications/alterations. All intellectual property rights including, but not limited to, copyright, trademark, etc. in this website, are owned by DIAL. Any use of this website or its contents, including, but not limited to, copying or storing it in whole or part without prior permission of DIAL is strictly prohibited and is liable to legal actions.

1. Period : 17th January' 25 to 15th February' 25
2. Delhi Airport's New Year Promotion includes distribution of cash voucher with code for redemption basis the total bill value basis slab as mentioned in the below table.

Transaction Slabs	Flat Discount
Less than Rs. 2,999	Nil
Rs. 3,000 – 4,999	Rs. 500
Greater than Rs. 4,999	Rs. 1,000

3. Maximum discount value on Bill/Transaction value Rs. 3,000- 4,999 is capped at Rs. 500 and Greater than Rs. 4,999 is capped at Rs. 1,000.  
Physical Discount Voucher/Coupon will be distributed by designated promoters/auditor located at Pre-SHA and SHA basis location finalisation.
4. The discount voucher is applicable on all categories other than Liquor, Tobacco and Electronics at all Departures stores at all T1,T2 and T3 terminals.
5. A single discount voucher can be used in a single transaction only.
6. The discount amount will be calculated and deducted against the Net/Base billing amount (excluding GST) of the item purchased.
7. The discount amount to be passed in DIAL tender "DIAL Promo" (payment mode). This tendered amount will be considered in Total Net Sales of the store and DIAL revenue share will be applicable on this. The revenue share payable to DIAL shall be calculated on the total value (without deducting the discount amount of DIAL Promotion).
8. Coupon codes will be shared with the IT Team and is required to be uploaded at server for validation.
9. Coupons can only be redeemed in a single transaction on the net bill value. Any unutilised value will not be exchanged for cash and will expire once used.
10. The Promotional Discount may be extended, cancelled, discontinued, amended, withdrawn, terminated or altered by DIAL at any time without any prior notice and without assigning any reason.
11. The discount provided under this Promotional Discount is over and above any other discounts, if any, provided by the concessionaire of the redeeming outlet.
12. In case of coupon amount is redeemed partially, the residual amount cannot not be carried forwarded and/or re-used.
13. Promotion valid at operational outlets only

**Liability**

1. In no event shall, DIAL or the concessionaire(s) of the participating outlet(s) be liable for any injury, loss, claim, damage, direct or otherwise, including any consequential, special, exemplary, punitive, indirect or incidental damages of any kind (including, but not limited to loss of profits, revenue or savings), or any cost or expense, whether based in contract, tort, warranty, strict liability or otherwise, which arises out of or is in any way connected with the Promotion.
2. Delhi International Airport Limited (DIAL) or the concessionaire(s) of outlet(s) will not be liable for any claims on account of non-issuance/ non-redemption of discount voucher(s) on account of technical issues, if any.
3. DIAL reserves the right to withdraw/ suspend/ amend/ extend/ cancel/ discontinue or alter at any time the terms of the Promotion, without any prior notice and without assigning any reason thereof.
4. The Courts at New Delhi shall have exclusive jurisdiction to in relation to any dispute arising from the Promotion or any other aspects in relation thereto.