

Terms & Conditions

- 1. Effective Date for a period of 30 (Thirty) days i.e. till July 31, 2017
- 2. Under the Scheme, any international passenger,
 - (i) Carrying a valid passport and boarding pass for any international flight;
 - (ii) Making a valid purchase basis the slabs mentioned below at any of the Participant Outlets,
 - (iii) Shall be entitled to receive a gift voucher, the worth of which shall be determined as per the table below:

Purchase Value (in \$)	Gift Voucher Value (in \$)
81-150	5
151-300	15
301-500	25
>500	40

- 3. The gift voucher shall form part of the invoice issued to the passenger against the purchase made at the participant Outlet. The gift voucher shall be valid for a period of 24 hours from the time of its issue and within this validity period the passenger shall be entitled to redeem the gift voucher by way of purchase of any item from any of the Participant Outlets.
- 4. The gift voucher may be redeemed by the passenger to whom it was issued, as payment for any items and as part payment for purchases by cash at any of the Participant Outlets in the next purchase. The gift voucher is not transferable but can be clubbed with any other offer. The gift voucher is valid for only one time redemption and it cannot be exchanged for cash.
- 5. The Licensee shall comply with the terms specified in agreement in issuing or in redemption of the gift vouchers. Once redeemed, the Licensee shall appropriately stamp the gift voucher to clearly indicate that the same has been redeemed. Except for the gift voucher stated herein, DIAL-MF shall not be responsible or liable for any costs, expenses, claims, demands or payment of any monies including but not limited to any tax, duties, levy in whatsoever name or manner either to the Participant Outlets or to any partner or to any third party or to any authority.
- 6. The gift voucher shall be handed over to the eligible passenger making the purchase at the Participant Outlets and the same shall be non-transferable.
- 7. The gift voucher shall be issued along with invoice which would be valid for 24 hours only. It is clarified that no claim in this regards beyond the said time period shall be entertained by DIAL-MF.

- 8. The gift voucher shall not be redeemable against the same purchase for which it is issued.
- 9. The original copies of the invoice and gift voucher, passport and boarding card in relation to the gift voucher shall be produced at the time of redemption of the gift voucher. Gift vouchers shall not be redeemable in case of lost invoice(s) / gift voucher(s).
- 10. Notwithstanding any provisions in refund policy of the Licensee, any item purchased at any of the Participant Outlet against which gift voucher has been issued, shall not be permitted to be returned and the purchase cancelled without production of the non-redeemed gift voucher.
- 11. This discount is valid only on participating Outlets as per mentioned list. The customers Should reaffirm that the same prior to availing the discounts.
- 12. Participation in the program is purely the decision of the brand and store.
- 13. The discount coupons will be offered from the POS itself since the POS will be mapped to offer the slab based discount.
- 14. The discount coupons values shall be calculated on the above mentioned slabs. In case there is an ongoing discount by the brand directly this discount will be applicable over and above of that.
- 15. The campaign is applicable for all customers shopping at Delhi Duty Free and Duty Free outlets
- 16. DIAL reserves the right to extend, cancel, discontinue, amend, withdraw, terminate or alter the campaign at any time without any prior notice and without assigning any reason.
- 17. DIAL holds no warranty and makes no representation regarding the quality of the goods sold at the outlets the concessionaire of the outlet shall be liable for the same. Any claim regarding the warranty of the products sold at the outlet shall be made with the concessionaire directly.

Schedule I

Participant Outlets

SI	Name of the Licensee	Brand/Category
No.		
	Delhi Duty Free Services Private Limited	Duty Free Products
	Delhi Duty Free Services Private Limited	Hugo Boss
	Delhi Duty Free Services Private Limited	Mont Blanc
	Delhi Duty Free Services Private Limited	Armani Jeans
	Delhi Duty Free Services Private Limited	Pandora
	Delhi Duty Free Services Private Limited	Swarovski
	Delhi Duty Free Services Private Limited	Victoria Secret